KONTEXT WORK
WIR FÖRDERN KOMMUNIKATION.

GoEdit

Privacy Policy

> ! **Atlassian Data Center / Server**
> When using GoEdit on your own Server with “GoEdit for Confluence” or “GoEdit for Jira” all data will be processed and stored within your environment. Therefore, the following Policy is for Atlassian Cloud only.

We take the protection of your personal data seriously. This Privacy Policy explains how KontextWork processes personal data when you use GoEdit in Atlassian Cloud.

1. Scope and processed data

GoEdit allows your users to edit and manage attachments. To do so GoEdit needs access to the relevant page and the permission to the attachments. Furthermore, information of the user is needed in case that you need to identify who’s locking the attachment.
The following data is required to enable the described functionality and is temporarily stored during the editing process:

- Atlassian user id and public-name

2. Data storage and location

All data is processed and temporarily stored on our dedicated servers within data centers from "Hetzner Online GmbH" in Germany.
"Hetzner Online GmbH" is certified in accordance with DIN ISO/IEC 27001:
https://www.hetzner.com/de/unternehmen/zertifizierung/

All communication and transfers from Atlassian Cloud to our server and the local GoEdit Desktop Client is performed encrypted via SSL protected connections.

We do not store any of your Atlassian Cloud data on our server persistently or exclusively - your data always resides within your Atlassian Cloud instance.

3. Temporary Storage / Retention

Users can lock and edit attachments as draft version for up to 3 days. All data is stored only for the duration of the editing process and is automatically deleted as soon as the draft is saved or discarded, or the editing time limit is exceeded.

We do not store or read the attachment content. The attachment and the draft version are stored locally on your users device.

4. Access restriction

Access to the data is permitted only upon the customer's instruction and solely for the purpose of providing support.

5. Personal information

KontextWork processes Personal Data in accordance with the General Data Protection Regulation (GDPR). For customer data processed through GoEdit, we act as the data processor. The processing is governed by our Data Processing Agreement.

6. Data subject right

You remain the data controller and are responsible for responding to requests concerning data subject rights, including the rights of access, rectification, erasure, restriction of processing, data portability, and objection. We will provide reasonable assistance to you in responding to such requests, in accordance with our Data Processing Agreement and applicable data protection law.

7. Changes to Privacy Policy

KontextWork may make changes to this privacy policy by giving 30 days notice of the changes on the https://goedit.io/blog/ website.